# Local Crematoria Price List

## Southend Crematorium

**STANDARD FEE ATTENDED SERVICE**
Resident £1100.00

| | |
|---|---|
| **Weekday Service** | South or West Chapels |
| Service Times | 9.30am - 3.30pm |
| Service Duration | 60 mins, 40 mins chapel time |
| **Saturday Service** | Not Offered |
| **Sunday Service** | Not Offered |
| Charge for exceeding permitted time | £140 - £300 |
| Charge for late arrival/departure of cortege | As above |

**REDUCED FEE ATTENDED SERVICE**
Resident £880.00

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|---|---|
| **Weekday Service** | West Chapel |
| Service Times | 9.30am |
| Service Duration | 10 minute reflection time |

**UNATTENDED SERVICE**
Resident £325.00

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|---|---|
| **Weekday Service** | South Chapel |
| Service Times | 8.45am |
| Service Duration | No service |

## Basildon Crematorium

**STANDARD FEE ATTENDED SERVICE £995.00 - £1425**

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|---|---|
| **Weekday Service** | Gardenside or Riverview Chapels |
| Service Times | 9.00am - 8.30pm |
| Service Duration | 60 mins, 40 mins chapel time |
| **Saturday Service** | £1425.00 |
| Service Times | Times on request |
| Service Duration | 60 mins, 40 mins chapel time |
| **Sunday Service** | £1750.00 |
| Service Times | Times on request |
| Service Duration | 60 mins, 40 mins chapel time |
| Charge for exceeding permitted time | £395.00 |
| Charge for late arrival/departure of cortege | £0 |

**REDUCED FEE ATTENDED SERVICE £895.00**

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|---|---|
| **Weekday Service** | Gardenside Chapel |
| Service Times | 9.30am |
| Service Duration | 30 mins, 20 mins chapel time |

**UNATTENDED SERVICE £585.00**

| | |
|---|---|
| Weekday Service | As arranged |
| Service Times | As arranged |
| Service Duration | No service |

# Our Terms of Business

## Paying for the Funeral

We don't ask for any fees to be paid immediately but respectfully ask that our account is settled before the funeral takes place. Once the arrangements have been finalised we will send you an account detailing all the third party fees and the fees for our services. Full payment for the funeral arrangements must be made in cleared funds at least three working days before the funeral.

If you have opted for a direct cremation service, we ask that all fees be paid when confirming the date that the direct cremation will take place. All accounts documentation will be emailed for efficiency and reliable delivery. Please advise us if this may pose an issue for you.

## How to pay

When you arrange a funeral with us we will provide you with a full written estimate of the costs that may be involved. This will need to be signed by the person instructing us, who will ultimately take financial responsibility for the funeral arrangements. Please note this is only an estimate and we may need to confirm further costs with you once we have been able to speak to external authorities, dependent on your requirements. You can pay for our services in a number of ways. We prefer bank transfer but also accept debit or credit cards, cheques and cash for your convenience. (Please include our reference number and surname of the deceased for our reconciliation).

## Outstanding Accounts

All fees for the funeral must be paid in advance of the funeral taking place. We reserve the right to postpone the date and time of the funeral if full payment is not received and additional fees may be payable to reschedule the arrangements. We reserve the right to charge a fee of £35.00 per month or part thereof that an account remains outstanding after the due date.

If you feel that you may be unable to pay the final invoice for any reason, please contact us in the first instance so that we may be able to find a way forward to assist you in settling the account. We understand that circumstances change, or you may have difficulty accessing funds whilst the estate is administered. If the account is not settled within our standard payment terms and we do not have any communication from the person responsible for the account, we reserve the right to instruct a third party debt collection agency to act on our behalf to recover any outstanding amounts. Any cost incurred to recover an outstanding balance will be added to the account, and the client will be liable for these fees.

* S. Stibbards & Sons Ltd reserve the right to ask for full or additional partial payments in certain circumstances.